

**LIBORD BROKERAGE PVT. LTD.**

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 Corp Office : 524 , B Wing , Chintamani Plaza , Mohan Studio Compound ,Near WEH Metro  
 Station , Andheri Kurla Road , Andheri (East) , Mumbai - 400 099  
 Tel : +91 - 22-62782900 / 961 Email Id :- info@libord.com Website : www.libordbroking.com  
 Email Id For Customer Grievances : - customergrievances@libord.com DP ID - 12086200  
 Sebi Reg. No : - IN-DP-379-2018 CIN : U67120MH2007PTC174576

**CDSL GRIEVANCE FORM**

TYPE	CATEGORY	SUB-CATEGORY
<input type="checkbox"/> <b>Query</b>	<input type="checkbox"/> Easi/Easiest	<hr/> <hr/>
	<input type="checkbox"/> Other (Not more than 1000 Characters)	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<input type="checkbox"/> <b>Complaint</b>	<input type="checkbox"/> Account Opening Related	<input type="checkbox"/> Denial in Opening Account. <input type="checkbox"/> Account Opened in Another Name than as requested. <input type="checkbox"/> Non-Receipt of Account opening Kit. <input type="checkbox"/> Delay in Activation /Opening of Account. <input type="checkbox"/> Non receipt of copy of DP Client agreement/ Schedule A of Charges.
	<input type="checkbox"/> Demat/Remat Related	<input type="checkbox"/> Delay in Dematerialization Request Processing <input type="checkbox"/> Delay in Rematerialization Request Processing <input type="checkbox"/> Delay in / non-Receipt of Original certificate after Demat Rejection <input type="checkbox"/> Non-Acceptance of Demat Request
	<input type="checkbox"/> Transaction Statement Related	<input type="checkbox"/> Delay in / Non – receipt of Statement from DP <input type="checkbox"/> Discrepancy in Transaction Statement
	<input type="checkbox"/> Improper Service Related	<input type="checkbox"/> Instances in Power of Attorney in its favour <input type="checkbox"/> Deactivation/Freezing /Suspension Related <input type="checkbox"/> Defreezing Related <input type="checkbox"/> Transmission related <input type="checkbox"/> Pledge Related <input type="checkbox"/> SME related <input type="checkbox"/> Non-updation of charges in account (Address/ Signatories/Bank Details/PAN/Nomination etc

	<input type="checkbox"/> Charges Related	<input type="checkbox"/> Wrong Excess Charges <input type="checkbox"/> Charges paid but not credited <input type="checkbox"/> Charges for Opening / Closure Account
	<input type="checkbox"/> Delivery Instructions Related (DIS)	<input type="checkbox"/> Non-Acceptance of DIS for transfer <input type="checkbox"/> Delay in /Non execution of DIS <input type="checkbox"/> Delay in Issuance / Reissuance of DIS Booklet
	<input type="checkbox"/> Closure	<input type="checkbox"/> Non closure / delay in closure of Account <input type="checkbox"/> Closure of Account without intimation by DP
	<input type="checkbox"/> Manipulation/unauthorized Action	<input type="checkbox"/> Unauthorised Transaction in account <input type="checkbox"/> Manipulation <input type="checkbox"/> Unauthorised changes in account (Address/Signatories/Bank details/PAN etc.
	<input type="checkbox"/> Company /RTA Related	<input type="checkbox"/> Action – Cash <input type="checkbox"/> Action – Non-Cash <input type="checkbox"/> Initial public offer / follow – on public offer related
	<input type="checkbox"/> Other (Not more than 1000 Characters)	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

**Demat Account Holders Name (First Holder)**

\*First Name : \_\_\_\_\_

\*Middle Name : \_\_\_\_\_

\*Last Name : \_\_\_\_\_

\*Demat Account No : \_\_\_\_\_

\*Pancard No : \_\_\_\_\_

\*Email ID : \_\_\_\_\_

\*Contact No : \_\_\_\_\_

**Note:** 1. It is mandatory to mention the Name, Demat Account Number, PAN Card No, Email ID and Contact No in the case of a query/complaint.

2. The Grievance Form can be emailed at [complaints@cdslindia.com](mailto:complaints@cdslindia.com)

SIGNATURE(s):

First Holder	Second Holder	Third Holder