

**Annexure – B**  
**Investor Complaints of Libord Brokerage Pvt. Ltd. for the period ended May 2025**  
**I. Data for Every Month Ending**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time* (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7(a)	7(b)	8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES 2.0)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	0	0	0	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month/year, if any.

\*Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**II. Trend of Monthly Disposal of Complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Jun-24	Nil	Nil	NA	NA
2	Jul-24	Nil	Nil	NA	NA
3	Aug-24	Nil	Nil	NA	NA
4	Sep-24	Nil	Nil	NA	NA
5	Oct-24	Nil	Nil	NA	NA
6	Nov-24	Nil	Nil	NA	NA
7	Dec-24	Nil	Nil	NA	NA
8	Jan-25	Nil	Nil	NA	NA
9	Feb-25	Nil	Nil	NA	NA
10	Mar-25	Nil	Nil	NA	NA
11	Apr-25	Nil	Nil	NA	NA
12	May-25	Nil	Nil	NA	NA
	<b>Grand Total</b>	Nil	Nil	NA	NA

**III. Trend of Annual Disposal of Complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending**
1	2	3	4	5	6
1	2022-23	-	-	-	-
2	2023-24	-	-	-	-
3	2024-25	-	-	-	-
4	2025-26	-	-	-	-
	<b>Grand Total</b>	-	-	-	-